



Booking Form

Ticket to Ride Limited, 263 Putney Bridge Road, London, SW15 2PU - Tel: +44 (0) 208 7888 668 - Fax +44 (0) 0208 789 0468

Personal Details

First Name	Last Name	Please Attach Photo Here (or send one to info@ttride.co.uk)
Address and Post Code		
Gender	Date of Birth	
Phone No	Mobile No	
Email	Nationality	

Your Course

Which Sport?

Which TTRide Adventure?

Trip Dates?

About You

Current Experience in "your sport" (if any)

Other Interests

When you join TTRide do you expect to be?

Gap Year

Undergraduate

Post Graduate

Career Breaker

Previous School/University

How did you hear about TTRide?

Rider Referral Code if Applicable

Registration Fee

As specified on the price page of your Adventure a registration fee should be paid with your application. This will be used as a non-refundable deposit. Please make the cheque payable to TTRide Limited, or pay via online banking, and send your completed booking form to the above address.

What's Next?

When we receive your application and deposit we will send you a booking confirmation and payment schedule within 10 working days. Prior to your departure we will issue you with a Rider Info form to get a copy of your next of kin, insurance, and flight details. We will also request for a copy of your passport.

I have read the Booking Terms and Conditions

I agree that all the information I have provided is correct, and that I have fully read the Terms and Conditions overleaf with regard to application procedure, payment schedule, acceptance of risk, safety policy, foreign office advise, and insurance.

Signature

Date

TTRide offers the opportunity to participate in specialist and challenging travels that allow you to gain boardsports (surf and kitesurfing) instruction qualifications to a high level (the "Adventure"). Your Adventure may require a certain amount of flexibility from you during the trip. The Adventure itinerary on our website is an indication of our intention rather than a contractual obligation on our part. Unforeseen local conditions or events may sometimes necessitate changes to the itinerary, accommodation, or means of transport. Weather conditions or sea states may sometimes mean that planned boardsports trips or lessons are not possible. Boardsports also expose you to risks such as drowning, or being harmed by sea creatures. We accept your booking on the understanding that you appreciate the potential risks involved in participating in the Adventure, including injury, disease or loss/damage to personal property, inconvenience and discomfort and that you are physically capable of participating fully in the Adventure.

1. Booking Confirmation

- 1.1 All bookings are made with Ticket to Ride Limited a company registered in England with Registered No. 05670921 of Ramsfold Farm, Roundhurst, Haslemere, Surrey, GU27 3BN (TTRide). In these booking conditions "you" and "your" means all persons named as a booking and "we" and "us" means TTRide. No employee of TTRide other than a director has authority to vary these terms or offer any discount or refund.
- 1.2 This booking will become the binding contract between TTRide, and you, only when TTRide sends you a Booking Confirmation.
- 1.3 Upon receipt of your completed Booking Form, and Deposit in accordance with clause 3.1 below we will endeavour to accept or decline your application for an Adventure within 14 working days. In the event that you are not accepted for your Adventure then we will refund the Deposit that you have paid.
- 1.4 If we are able to offer you a place on an Adventure then TTRide shall send you a Booking Confirmation together with a payment schedule, via post.
- 1.5 Due to the specialist nature of the Adventure TTRide reserves the right to accept or reject your Application for an Adventure in its absolute discretion. This includes refusing bookings at our discretion if, in our opinion, the person(s) booking is (are) not suitable to travel with us due to the physical nature of the holiday and would thus require an unreasonable level of supervision and/or assistance by our staff. Places on each Adventure are limited and we advise that you submit your Booking Form and Deposit early to avoid disappointment.
- 1.6 When you receive the Booking Confirmation please check the details carefully and inform us immediately in anything is incorrect.

2. Conditions of Entry

- 2.1 Your Booking Confirmation is subject to the following conditions:
- 2.1.1 You shall comply with the payment schedule laid out in clause 3;
- 2.1.2 You shall provide your travel details, including flight numbers, evidence of full travel and medical insurance for the duration of the Adventure, and emergency contact information within the timescales specified by TTRide on the invoice;
- 2.1.3 You are 18 years old, or over, on the first day of the month of your Adventure.
- 2.1.4 You shall disclose any medical conditions that may affect your full participation on any activity on your Adventure, and warrant that you are medically fit to participate. If we request it, you shall undergo a full medical check and produce a medical certificate (at your own expense) in respect of such a health check by the payment of the final invoice. It is your responsibility to ensure that you have any necessary medication or medical equipment that you require during the Adventure.
- 2.1.5 If, during your Adventure, you will be working with children or other vulnerable persons then TTRide reserves the right to request a reference from an acceptable resource, and/or a police check through an umbrella organisation registered to, and authorised by, the Criminal Records Bureau (CRB). You will be notified in advance if either, or both of these are required;
- 2.1.6 You can swim 400m (16 laps in a 25 metre pool) front crawl. TTRide reserves the right to request either a reference from an acceptable resource, or conduct a swim test in the presence of a TTRide member of staff.
- 2.1.7 You shall comply with, our code of conduct at all times during your Adventure which shall be given to you before your trip, and by the terms and conditions set out herein, and;
- 2.1.8 You shall comply with the laws, customs, foreign exchange, and drug regulations of the country of your Adventure at all times during your Adventure. Violation of such laws and regulations, or clause 2.1.7 shall result in necessary action being taken as provided in clause 12.
- 2.2 In the event that you do not comply with any of the provisions in clause 2.1 then TTRide reserves the right to terminate your Adventure in accordance with clause 10.
- 2.3 In the particular case of you being in breach of Clauses 2.1.7, and 2.1.8, or your continued participation in a particular activity is deemed that it could cause personal harm, or harm to others, the TTRide Adventure Manager may be required to instigate the terms of clause 12.

3. Payment

- 3.1 A non-refundable deposit as laid out on the website must be made with each booking
- 3.2 The first invoice will be for £1500 (unless stated otherwise), and must be paid 4 months prior to your Adventure.
- 3.3 The second invoice for the remaining amount must be paid no later than 3 months prior to your Adventure.
- 3.4 In the unlikely event that a booking is made within the time frame mentioned above you will have to pay the full cost of the Adventure within 14 days after the Booking Confirmation is sent.
- 3.5 Payments made to TTRide are not fully refundable see clause 10.3, and therefore it is advisable that travel insurance is taken out by the time of the first invoice.
- 3.6 If you do not pay any invoice by the due date we reserve the right to cancel your booking and your deposit will be forfeited.

4. Prices

- 4.1 TTRide reserves the right to impose surcharges in respect of unforeseen cost increases with respect to fuel, currency, or UK government action. TTRide will absorb increased costs of up to 2%, only if the cost increase exceeds 2% will we ask you to pay the difference. If the surcharge exceeds 10% you have the right to cancel and receive a refund for all the invoices paid.
- 4.2 No refunds shall be given if currency rates improve.

4.3 VAT has been added to the prices to comply with HM Custom and Excise regulation in force as of 1st October 1998.

5. Our Adventures

- 5.1 You accept that any information supplied by TTRide regarding our Adventures, including content published by third party advertisers, is provided in good faith and based on the knowledge and information given to TTRide prior to the publication of the written material and sometimes months prior to time of departure.
- 5.2 Note that prices outside the scope of the Adventure, such as visas, airfares, varying costs with respect to taxes (either in the UK or abroad), and activities not included in the Adventure may vary. TTRide accepts no liability for increases in cost in these areas.
- 5.3 You agree to comply with all reasonable requests made by the TTRide staff with regards to your personal wellbeing, and the wellbeing of others.

5.4 You agree to comply by the rules, and abide by the Terms and Conditions of all Third Party Suppliers who may provide you with products, or services, during your Adventure. If TTRide has provided you the details of such Third Party Suppliers this information and/or assistance is given to you for your convenience only, and does not constitute an endorsement of the respective Third Party Supplier. We accept no liability from you in respect of products or services procured by you from Third Party Suppliers, such as but not restricted to, travel agents, insurance providers, and local suppliers.

6. Liability

- 6.1 Whilst TTRide takes all necessary, and reasonable, precautions to prevent accidents of injury, you acknowledge and agree that some of the activities in which you participate on your course or the accommodation package carry a risk of accident or injury.
- 6.2 Nothing in these booking conditions shall exclude or limit TTRide's liability for i) fraud, or other criminal act, ii) personal injury, or death, caused by the negligence of TTRide employees in connection with the performance of their duties, or iii) any other liability that cannot be excluded by law.
- 6.3 Except where provided by Clauses 6.6 And 6.7 TTRide accepts responsibility for any loss or damage resulting from our failure to perform, or improper provision of the services TTRide has agreed to provide you.
- 6.4 Subject to Clause 6.2 in no event will TTRide be liable under these booking conditions for any damages relating to: i) Cancellation of flights, or costs incurred directly from missed flights, ii) loss of opportunity, and/or iii) any inconsequential loss. Such liability is excluded whether such damages were reasonably foreseeable, or actually foreseen.
- 6.5 Subject always to Clauses 6.2 and 6.3 above, we do not accept responsibility for any loss or damage you suffer where your failure to perform, or improper performance, is not due to negligence from TTRide or that of our employees, agents, contractors, or service providers, including but not limited to where any such failure or improper performance is attributable, in whole or part to:
- 6.5.1 you or another member of your party;
- 6.5.2 any circumstances beyond our reasonable control, which could not have been foreseen or avoided if all due care had been taken, including but not limited to, war or threat of war, riot, civil unrest, strike, industrial action, threat of or act of terrorism, mechanical breakdown, act of God, adverse weather conditions, or any other event of force majeure where events arise for reasons other than TTRide's negligence; or
- 6.5.3 any Third Party Supplier unconnected with the provision of the services we have agreed to provide you, and is not foreseeable or avoidable.
- 6.6 Subject to the limitation of liability set out in clause 6.8 below, our liability to you for any loss or damage you may suffer, whether as a result of failure to perform, or the improper performance, of the services we have agreed to provide to you or otherwise is limited to **£2 500 000** for all claims arising from a single event.
- 6.7 You accept that adverse weather conditions may prompt the cancellation of scheduled events during your Adventure. The availability of advertised facilities might also be hindered due to local weather conditions, or circumstances beyond our control, including but not limited to public holidays, or routine maintenance. TTRide is not liable for such cancellations.
- 6.8 TTRides liability to you for the non-performance or improper performance by any air, sea or rail carrier or any hotelier for any services to be provided by them as part of your Adventure is limited to the amount you can validly cover against such a carrier or hotelier:
- 6.8.1 in accordance with any applicable domestic law, or the laws of England, for claims other than death or bodily injury arising out of travel, carriage, or accommodation within the UK or which is otherwise international; and
- 6.8.2 in accordance with any international convention (if there is any) governing such service, for all claims arising out of travel, carriage or accommodation.
- 6.8.3 International Conventions which may apply include: in respect of international air travel, the Warsaw Convention 1929 (including as amended by the Hague Protocol of 1955 and by any of the additional Montreal Protocol of 1975) or the Montreal Convention 1999; in respect of rail travel, the Berne Convention 1961; in respect of carriage by sea, the Athens convention 1974; in respect of carriage by road, the Geneva Convention 1973; and, in respect of hotels, the Paris Convention 1962.
- 6.9 We hereby exclude to the fullest extent permissible under the applicable law all liability that TTRide have not expressly accepted in these booking conditions. These limitations will apply regardless of the form of action, whether under statute, in contract, tort, including negligence, or any other form of action. For the purposes of all of clause 6 "TTRide" includes our employees, sub-contractors, licensors, and suppliers, who shall therefore have benefit of the limits and exclusions of liability set out in the Clause in the terms of Contracts (Rights of Third Parties) Act 1999.
- 6.10 Nothing in these booking conditions affects your statutory rights as a consumer.
- 6.11 TTRide accepts responsibility for ensuring that your Adventure is provided as described in our brochure, and website. If it fails to comply, in whole, or in part, with any description, we will pay you the appropriate compensation (amount payable will depend on the nature, and extent of misdescription.) Certain statements within our documentation may go out of date from time-to-time, so clients wishing to place specific reliance on any statement within any of our documentation, which was believed to be correct at the time, should seek written confirmation of that statement before accepting the offer of a place.
- 6.12 Unless a longer period is provided for by force of law, any claim or court proceedings you wish to pursue against us must be bought within 2 years of your return from your Adventure or within 2 years of first discovering the matters giving rise to the claim, if this is later. If you do not, then our liability to you will be limited in all cases to the sum of £100.

7. Health and Safety

- 7.1 Whilst TTRide is committed to ensuring the safety of our clients, we do not accept liability for any negligence on the part of Third Party Suppliers or any other agents used by you, which are not connected with your Adventure. We will provide as much support, and assistance, as possible, whilst limiting this to non-financial support.
- 7.2 Should TTRide, in the case of an emergency, provide you with any financial support, you are obliged to reimburse all monies given to you within one month of the end of your adventure. The provision of any financial support is entirely at our discretion.
- 7.3 You accept that all sports carry a risk of personal injury; you have the right to refuse the taking of risks which you believe may endanger your health or safety, or which are not covered by your personal insurance policy. You agree that TTRide will not be held liable for any injury or damage caused to you where you have taken a risk willingly, and the injury or damage arose other than as a result of our negligence.
- 7.4 You are advised to seek medical advice with regards to the Country you are travelling, and understand that it is your responsibility to seek medical advice with regards to visiting the Country of your Adventure. TTRide will not provide assistance on such medical advice including but not limited to medication, or vaccinations, which should be sought in the UK at least two months before the start date of your Adventure. TTRide will not be liable for any resulting illness that occurs due to your failure to seek such medical advice.

8. Insurance

- 8.1 You accept that it is compulsory to obtain travel insurance by the time of your first payment, and all payments are accepted on this basis. Your insurance must cover cancellation, curtailment, repatriation, legal expenses, medical and emergency travel, personal accident, personal liability, rescue and assistance, hijack, and travel delay. You are obliged to ensure that your policy covers all sporting activities that you may be involved in during your Adventure, which are provided by our approved suppliers.
- 8.2 Your policy cover should extend beyond the length of Adventure by at least two weeks, this is TTRides suggested minimal period, and we recommend you seek independent advice on this length.

8.3 TTRide accepts no responsibility for the loss or damage to your personal property, unless it has been lost at our negligence, it is recommended that you have personal insurance to cover loss of personal property by theft or accident.

8.4 TTRide will offer each Rider its recommended policy, information of which shall be available on the Rider page. TTRide will, at its discretion, agree to accept a client's own travel insurance provided that:

8.4.1 you make it clear at the time of the first payment that you wish to rely on your own insurance cover;

8.4.2 that you provide us with the full details of your cover, including but not limited to proof that is satisfactory to us that such insurance is in place, with all premiums paid, and;

8.4.3 that the amount of such cover and the benefits provided are no less favourable than those provided by any policy of travel insurance we recommend.

8.5 TTRide reserves the right to cancel your Booking or terminate your Adventure at its sole discretion if it is not satisfied with your insurance arrangements and the suitability of such arrangements for your Adventure.

8.6 You are also advised to be aware of current Foreign Office travel advice in respect of countries to which you are travelling, see www.fco.org.uk for further details.

9. Visas

9.1 You must possess a full passport valid for at least 6 months beyond your return date of the Adventure. British passport holders will be able to obtain a tourist visa upon arrival at most of the destinations visited in your Adventure. It is your responsibility to obtain and pay for the cost of any visa. Please note that all Visas are issued purely at the discretion of the embassy concerned.

9.2 Your specific passport or Visa requirements, and other immigration requirements are your responsibility and you should seek to conform these with the relevant Embassies and/or Consulates.

9.3 TTRide is not responsible for the issue of Visas, you are responsible for ensuring that your passport, visas and any other travel documents are valid for the duration of your Adventure.

10. Cancellation or Alteration by TTRide

10.1 In very rare circumstances TTRide may be required to make alteration to an Adventure or even more rarely to cancel confirmed bookings. TTRide reserves the right to make alterations to an Adventure without prior notice, including alterations to the itinerary.

10.2 If prior to your start date, the alterations make a significant change in the structure or the Adventure, you will be entitled to:

- accept the change and its impact (if any) on the price of the Adventure;
- book another Adventure with TTRide, subject to availability and payment or refund in respect of a different price; or
- withdraw from the Adventure and receive a full refund of any invoices paid. You must inform us of your choice within 7 days of receiving notice of the alterations

If we have to notify you of a significant change prior to the start date of your Adventure, we will pay you the minimum compensation payments set out in the table below depending on the change and the circumstances of the change. No compensation will be payable if the alteration made is a minor one. No compensation will be payable for any incidental costs incurred for visas, vaccinations, or other travel arrangements.

a)	56 and more days before departure	- nil
b)	55-42 days before departure	- £25
c)	41-28 days before departure	- £50
d)	27-14 days before departure	- £100
e)	Less than 14 days	- £150

If after the start date the alterations make a significant change in the structure or the Adventure, TTRide will at no extra cost to you, either:

- make suitable alternative arrangements for the continuation of the Adventure; or
- provide you with transport to the scheduled destination.

Where appropriate in either case TTRide's liability shall be limited to a refund of the Adventure for fee pro-rata depending on the percentage of the total planned Adventure time that has elapsed (e.g. if 30% of the Adventure has elapsed then we will refund 70% of the placement fee.)

Total Payment Protection (topp) Policy cover:

In compliance with the UK Package Travel, Package Holidays and Package Tours Regulations 1992 an insurance policy has been arranged with Travel & General Insurance Company plc to protect customers' prepayments paid in respect of non-flight inclusive packages commencing and returning to the UK, offered in this document (subject to the terms of the insurance policy), for a refund of such prepayments if customers have not yet travelled in the unlikely event of our financial failure.

10.3 TTRide will not provide a refund or compensation if an Adventure is cancelled due to unforeseeable circumstances, beyond its reasonable control which could not have been avoided even if all due care had been exercised. This includes, but is not limited to, war or threat of war. Riot, strike, civil unrest, industrial action, act or threat of terrorism, mechanical act of God, or adverse weather conditions. TTRide will not provide a refund if your Adventure is cancelled or altered in accordance with the provisions of clause 12 below as a result of breach of these Bookings Conditions by you entitling TTRide to cancel.

Cancellation by you

If you wish to cancel your booking before the commencement of your Adventure, you will be required to pay the following surcharges:

a)	56 or more days before departure	- retention of deposit
b)	55-42 days before departure	- 30% of the total cost of your trip
c)	41-28 days before departure	- 60% of the total cost of your trip
d)	27-14 days before departure	- 90% of the total cost of your trip
e)	Less than 14 days	- 100% of the total cost of your trip

If you leave an Adventure before the specific end date, other than as a result of a breach of this agreement, no refund will be paid to you.

11. Complaints

11.1 If, during your Adventure, you wish to make a complaint, you should inform TTRide as soon as possible. We will investigate any claims made and try to resolve them. If the matter cannot be resolved during the Adventure then you must write a letter to our office at least 1 month after the end of your Adventure.

11.2 TTRide will only deal with complaints made by the person on the Adventure, or for minors, his/her parent or legal guardian.

12. Disciplinary Procedure

12.1 The Disciplinary Procedure may be evoked under Clause 2 at the sole discretion of the TTRide Adventure Manager. If you feel that this procedure is being applied unfairly, or without cause, you should raise this directly with the TTRide Adventure Manager, and if you feel the

matter had not been satisfactorily resolved then you may make a complaint in accordance with Clause 11 above.

12.2 The Disciplinary Procedure is as follows:

12.2.1 After the first incident of unacceptable behaviour, or a breaking of the TTRide Code of Conduct the TTRide Adventure Manager will give you a verbal warning, explaining that your behaviour is unacceptable, and explain to you why this is so.

12.2.2 If this behaviour continues, or the Code of Conduct is continually broken, the TTRide Adventure Manager shall issue a written warning, explaining that a recurrence of this behaviour might result in you being required by the TTRide Manager, to leave the Adventure, and if appropriate, the Country, without reimbursement of your fees.

12.2.3 Upon this recurrence of unacceptable behaviour, or a serious breach of the Code of Conduct, the TTRide Adventure Manager may, at their sole discretion, require that you leave the Adventure, and if appropriate the Country, without reimbursement of your fees.

13. Personal Data, and Image Rights

13.1 We will need to collect certain information such as your name and address, medical details, passport number, nationality etc in order to provide your Adventure. For the Purposes of the Data Protection Act 1998, we are a data controller. We may pass this information to suppliers of your travel arrangements, including hotels and transport companies. We may also pass this information to security or credit checking companies, and to public authorities such as customs and immigration. Because your Adventure is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strict in the UK. We will only pass on data, including sensitive information regarding disabilities or dietary and religious requirements, to people responsible for your travel arrangements. If we cannot pass this information to the relevant suppliers, in the EEA or elsewhere, we cannot provide your booking. When you make this booking, you consent to this information being passed to the relevant people.

13.2 TTRide reserves the right to use any materials, including but not limited to photographs, film, or creative materials, taken of you during your Adventure, for use exclusively in TTRides marketing, or advertising material, without obtaining further consent.

14. Agreement to Booking Conditions

14.1 It is important that you have read, and understood these booking conditions prior to submitting your application form. If you have any queries or questions regarding the document you are requested to raise these before application.

15. Law

15.1 This contract is intended to comply with the Travel Package Regulations 1992, is subject to English Law, and is subject to exclusive jurisdiction of the English courts.